



Royal Mail Group Limited
185 Farringdon Road
London,
EC1A 1AA

22 July 2024

Dear Mr Williams and Mr Thompson,

I am writing to you as CEO of the National Federation of SubPostmasters (NFSP), to highlight the views of our members, who are responsible for approximately 8,500 post office branches throughout the UK.

Recent news has stated that the prospective new owner of Royal Mail (RM) has stated the six day a week delivery is to be maintained. We welcome this news, as accessible and regular postal services are crucial for communities throughout the UK.

Our concern lies with how RM aim to achieve financial sustainability without making job cuts or reducing delivery days. Will this lead to increased costs to the consumer and/or lower remuneration for Postmasters?

Postmasters generate around £2bn in revenue to Royal Mail, plus a significant amount of social value to our communities. Postmaster remuneration is a key concern for the future viability of the network, therefore we would welcome your assurance that Postmaster remuneration for RM services will not decrease.

Yours sincerely,

Calum Greenhow
CEO, NFSP

CC - Minister Gareth Thomas