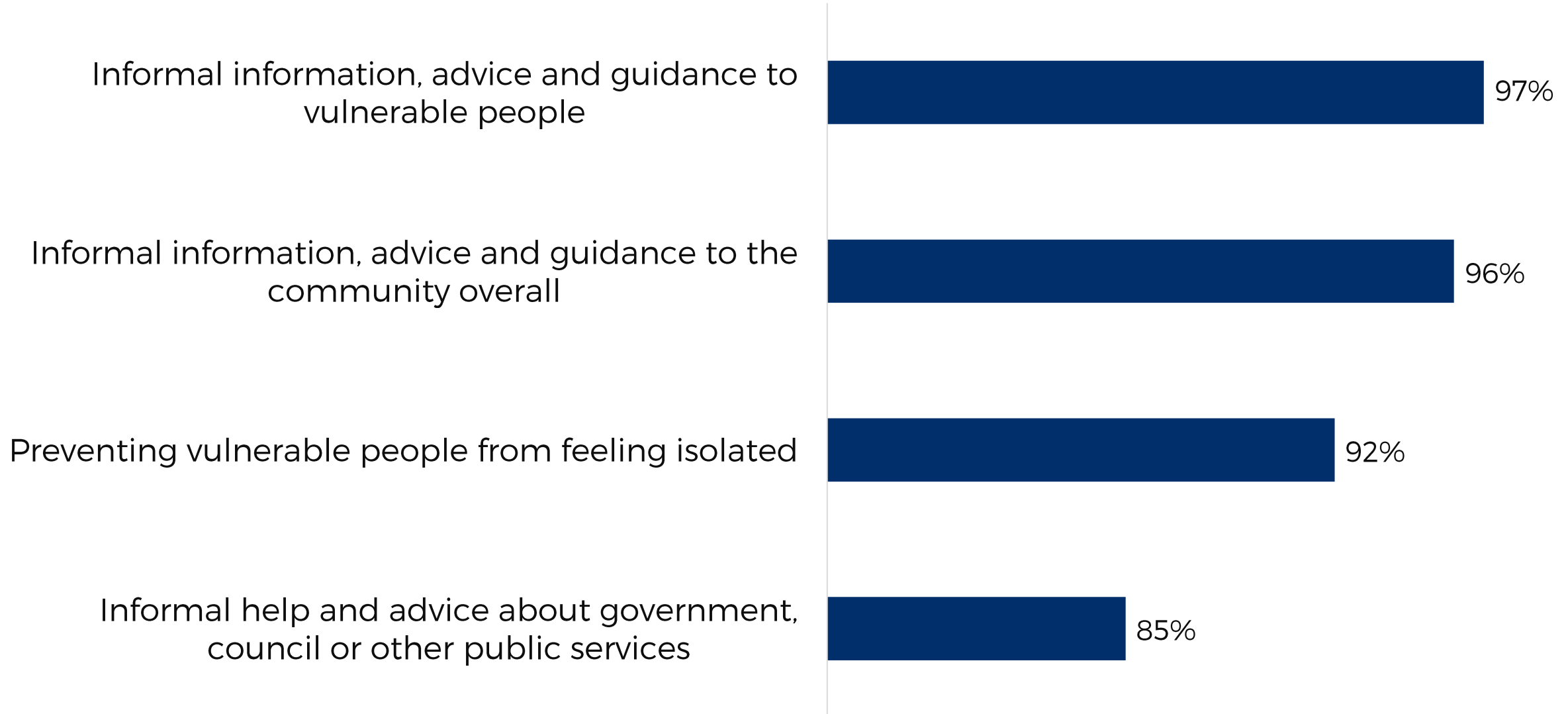
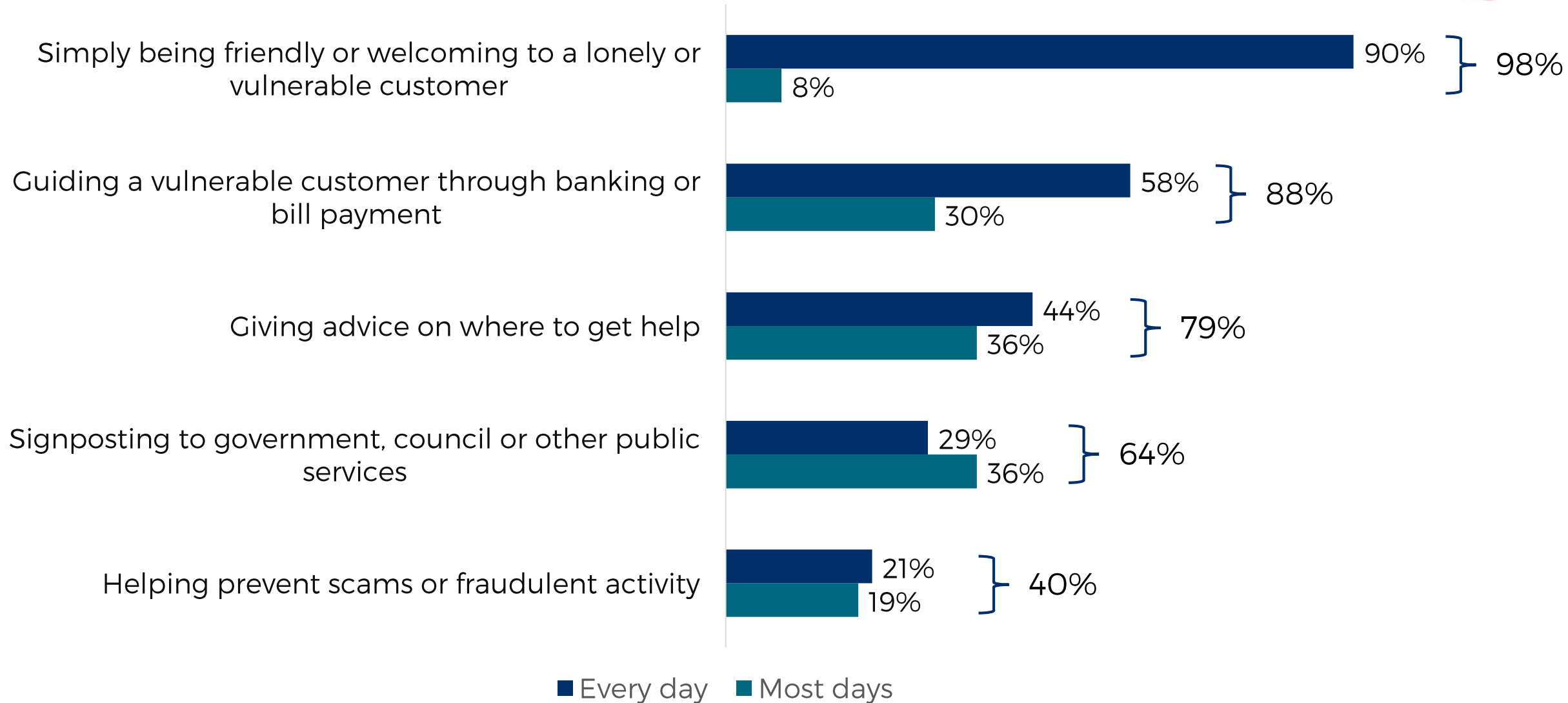


Social value: helping the community - (1) how many post offices?




Social value: helping the community - (2) how often?



Social value: helping the community - (3) how many people?



On average, each sub post office 'keeps an eye on' 25 or so potentially vulnerable people



Across a network of 11,500 that indicates that post offices act as an informal (and unpaid) support mechanism for around 300,000 vulnerable people in the UK

Social value: other social roles



Safe place for local people if they need help or feel threatened

93%

A hub for charitable activities

61%

A drop off point for food banks and other charitable donations

39%

Social value: during covid-19



Kept the post office open to help support the local community

97%

Customers are relying on the post office at this difficult time

98%

Doing things that wouldn't normally do to help support the community

90%