



House of Commons
London
SW1A 0AA

..... July 2023

Dear MP,

I am writing to you as Postmaster of Post Office, in the heart of your constituency, as I would like to hear your plans to help current Postmasters, and those Postmasters impacted by the Post Office Horizon scandal.

Firstly, as we know Postmasters impacted by the Horizon scandal have had to wait years to see justice. Current legislation is helping to speed up compensation claims, therefore I'd like your assurance that you will support this process?

Secondly, due to the ongoing Horizon Inquiry, current Postmasters are not only experiencing the damage to the Post Office brand impacting negatively on their businesses, but are also concerned that Postmaster remuneration has stalled over previous years. Can you please confirm that you will work to support Postmasters by calling for increased Postmaster remuneration via:

- The introduction of new products and services
- Negotiating for a fair Banking Framework 4
- Increasing the income percentage to Postmasters and decreasing the percentage to Post Office HQ

If you would like more information regarding any details mentioned in this letter, please contact the NFSP Public Affairs Manager at ruth.buckley-salmon@nfsp.org.uk

Finally, I would like to invite you to visit my post office at a time and date of your convenience, so you can be fully aware of the importance of all post offices to their communities.

Yours sincerely,

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..... Post Office